



Site of Service Program

Your employer (Washington Court House City School District) has added A Site of Service program to your medical benefit plan. The Site of Service program includes specialty medications that are administered through injection or infusion. The program will work to insure you are receiving your injection or infusion in the best possible setting. This may mean administration of the medication could be done in the comfort of your home via home infusion or a physician's office rather than an outpatient clinic based on cost and clinical needs.

How it Works:

The Site of Service program will evaluate the place of service for the administration of the drug as well as the cost and quality of service prior to the onset of the administration or when discovered within the claims data. The program will determine the best place of service for the drug administration.

If you are currently receiving a medication that is included in the program it will be subject to the Site of Service Program.

If the medication you have been receiving is identified as eligible for the shift program you will be contacted (phone and/or letter) by a Magellan nurse to change where you will receive the drug in the future. You will need to talk with the nurse so that they can facilitate the setup of your future infusions.

If it is a new drug that is going to be given to you then a prior authorization (this could be medical necessity review or pre-certification) will first be needed as well as the first dose given in a clinical setting. After the initial dose it may be determined that additional doses of medication can be given in an alternative setting. A Magellan nurse will help you facilitate the way you will receive the next infusions.

If you have been contacted by a Magellan Nurse, you will need to follow up with them.

If you have any questions, please do not hesitate to contact CareFactor's Pharmacy Benefit Specialist at 614-943-4453 from 8 am to 5 pm ET, Monday through Friday.

Thank you,

CareFactor